



**National Buildings Construction Corporation Limited**  
(A Govt. of India Enterprise)  
Real Estate Division (Post Sale),  
Pragati Vihar, New Delhi

**NOTICE**

**No.NBCC/GM/PS/RE/2016/**

**Dated: - 01.06.2016**

**Subject : Invitation for fast track resolution of Customers' Grievances**

NBCC ( India) Ltd. is pleased to inform that for the convenience of its esteemed customers, it has developed a mechanism to resolve the grievances, if any, of our customers , on priority basis in a systematic way. Customers Grievance Management System has been developed to provide focussed services to our customers.

For this purpose, it has been decided that a meeting between desirous customers of " NBCC Centre" at Okhla, New Delhi and NBCC Management will be organized on "first Saturday of June i.e. June 4<sup>th</sup>, 2016 " from 10.30 AM to 2.00 PM to discuss any issue/grievance with regard to built-up space allotted to them that needs to be resolved.

We extend an invitation to all our customers of " NBCC Centre" Okhla, New Delhi to attend a "Stage One Meeting" on June 4<sup>th</sup>, 2016 at the site office NBCC Centre, Okhla, New Delhi. The session will be chaired by Executive Director (Real Estate). The concerned officials from Real Estate Division including Finance Division will be present for the meeting.

The purpose of the meeting is to understand the nature of the grievance. You will be given full opportunity to state your grievance in detail. It will be desirable if you could let us know in advance any documents that you wish to be considered during the meeting. However, this would not prevent you from bringing any further documentation to the meeting.

We assure you that NBCC will make all possible efforts to resolve the grievances in a time bound manner, as soon as it is practically possible. The decision of the Competent Authority will be conveyed to the applicant in due course.

  
**General Manager (Post Sales)**